

STATEMENT LEVEL TRACKING IN A DOCUMENT PRODUCTION AND MANAGEMENT PROCESS

Abstract of the Disclosure

A method for monitoring the status of individual communications that are included in mail pieces created by a large scale document production and management processes. More than one communication may be included in a single mail piece to a given address. Accordingly, the present invention allows monitoring and tracking of individual communications where mail piece information alone may be insufficient. The production and management process may be comprised of a plurality of different stages including: utilizing a print stream to generate the documents, printing documents on a printer in accordance with the print stream, and forming completed mail pieces on an inserter from the printed documents in accordance with mail piece creation data files. A monitoring system receives information regarding the status of individual documents within these production and management process stages. A mail piece data file and an individual communication file are linked such that mail piece data can be used to provide information about individual communications.